## JOINT ADMISSIONS AND MATRICULATION BOARD NATIONAL HEADQUARTERS, BWARI, ABUJA

**WEBSITE**: http://www.jamb.gov.ng **PHONE**:+234 812 365 8955, +234 816 633 5513 **CONTACT** Our On-Line Support Centre at "https://www.jamb.gov.ng/support" **VISIT**:https://www.jamb.gov.ng/ibass.jamb.gov.ng (for e-brochure)

## SALE OF 2021 UNIFIED TERTIARY MATRICULATION EXAMINATION (UTME) AND DIRECT ENTRY (DE) APPLICATION DOCUMENTS IN NIGERIA AND FOREIGN CENTRES

1.0 2021 UTME/DE APPLICATION
 1.1 Applications are invited from suitably qualified candidates for admission to Tertiary Institutions in Nigeria for the 2021/2022 Academic Session.

2.0 REGISTRATION PERIOD (UTME & DIRECT ENTRY)
 2.1 The period of registration for all (UTME/DE) candidates including those from Foreign Countries is from Thursday, 8th April, 2021 to Saturday, 15th May, 2021.

2.2 PIN vending ends on Monday, 10th May, 2021, while the registration portal closes on Saturday, 15th May, 2021.

3.0 ELIGIBILITY CHECKER

Candidates are advised to check their eligibility for chosen programmes and institutions on https://www.jamb.gov.ng, select quick link, and then ibass.jamb.gov.ng, It is inportant that candidates check the requirements before commencing the application process. The eligibility checker assists candidates with options of programmes (courses) based on their qualifications.

4.0 GENERALENTRY REQUIREMENTS
4.1 The general entry requirements for admission into the First Degree, National Diploma (ND), National Innovation Diploma (NID) and Nigeria Certificate in Education (NCE) programmes are five (5) O'level credit passes including English Language. Details are available in the e-Brochure which would be given to each eligible candidate at any JAMB accredited CBT - registration centres. The e-Brochure is also available for download at https://www.jamb.gov.ng, by selecting quick link, and then ibass.jamb.gov.ng and on Android Mobile App (JAMB IBASS) from the Google Play store.

- 4.2 DIRECT ENTRY (Note: DE registration closes on the same date with UTME Application) Candidates with any of the following qualifications may be considered for admissio through Direct Entry:
- A minimum of O'level credit pass in five (5) SSCE subjects at not more than two sittings—with at least two prescribed subjects [for each programme (course of study)] at Principal or A'level.
- Two passes (in prescribed subjects for each (programme) course of study) at the A'Level Examination of IJMB, Cambridge, JUPEB or Institute of Baccalaureate with SSCE/GCE, NTS/NBC credits equivalents in three other subjects.
- Passes in two major subjects in the NCE with SSCE, NTC/NBC credits or equivalents in THREE other subjects (mainly for Education Courses) and ND.
- Minimum of lower credit grade in National Diploma or National Innovation Diploma and the O'level requirements.
- DE CANDIDATES WILL BE REQUIRED TO PROVIDE THEIR JAMB REGISTRATION NUMBERS WITH WHICH THEY GAINED ADMISSION TO NCE/NID/DIPLOMA AND PREVIOUS DEGREE PROGRAMMES.
   QUALIFICATIONS AWARDED BY EXAMINATION BODIES (JIMB, CAMBRIDGE, WAEC, NABTEB, JUPEB, etc) APPROVED BY NIGERIA SHALL NOT REQUIRE ANY PREVIOUS JAMB REGISTRATION NUMBER.
   REGISTRATION FOR DE CANDIDATES SHALL NOT BE EXTENDED BEYOND THE PERIOD ALLOTTED TO BOTH UTIME/DE

**CAVEAT** 

- VEAT:

  CANDIDATES SHOULD NOT APPLY FOR UTME AND DE AT THE SAME TIME. IF ANY CANDIDATE APPLIESTHROUGH UTME AND LATER OBTAINS HIGHER QUALIFICATION, THE UTME CAN BE UPGRADED TO DE AT NO COST. Indeed it is a sanctionable infraction to obtain two application documents in the same year. Double/multiple registrations attract outright cancellation and prosecution.
- 4.3 Candidates are not permitted to register more than once. In the event of any error during registration process, such candidates are to seek correction from the Board and not to obtain a fresh application as doing so would attract sanction.
- 4.4 Registration can only be done at the centres listed on the Board's website (https://www.jamb.gov.ng) and pasted at JAMB Offices across the country. Anybody who registers outside these centres does so at his/her own risk.
- 4.5 Nobody, including parents/guardians or any proxy is allowed to transact any business on any candidate's profile. The registration process and all activities on candidates' profile are being monitored by the Board and defaulters shall be severely sanctioned. Any candidate who makes his password, profile code or other security codes available to another person (parents, friends, tutorial teachers, fraudsters etc) is liable for any alteration done by such person(s). DO NOT GIVE YOUR PASSWORD TO ANYBODY INCLUDING JAMB OFFICIALS. These security codes are not to be demanded at any registration centre by any person for any purpose.
- 6 ORDER OF CHOICE OF INSTITUTIONS (Any Institution can be first choice) Every candidate is to note that his/her 1st choice can be a College of Education, University, Innovation Enterprise Institution, Polytechnic/Monotechnic, Nigerian Defence Academy or Police Academy.

5.0 PROCESS FOR 2021 UTME/DE REGISTRATION

 A. CREATION OF PROFILE
 i. Every Candidate would require the use of a unique phone (mobile) number (SIM) for the process of registration. The unique phone number can be used by one candidate only. (Note: This number (SIM)) remains your unique identification for all your transactions with the Board)

ii. Candidate will send his/her National Identification Number (NIN) by text (SMS) to 55019 from his/her personal GSM number. E.g. write the word "NIN" then space and add your 11 digit NIN Number and send to 55019 in this format (NIN 00123456789). There should be a space between the word 'NIN' and your 11 digit NIN (Note that the number must not have been used by another person to register for UTME/DE in the past).

iii. A Profile Code of 10 characters will be received by the candidate on the same telephone(SIM) number

iv. The phone (mobile) number used for the text message is automatically tied to the Candidate's name and will be used in all communication relating to each candidate's 2021 Application, Examination and Admission. CANDIDATES SHOULD NOTE AND ALWAYS REMEMBER THE SIM-NUMBER USED. IT IS OF UTMOST IMPORTANCE FOR SUBSEQUENT COMMUNICATION WITH THE BOARD

BY OBTAINING UTME/DE APPLICATION DOCUMENTS, A CANDIDATE HAS ACCEPTED TO RECEIVE TEXT MESSAGES FROM JAMB (55019) EVEN WHEN THE "DO NOT DISTURB" (DND) IS ACTIVATED.

- Candidate will present the profile code at the point of procurement of application document (from Banks, MMOs, MFBs, Switches, USSD Partners). An ePIN is then sent as text message to the candidate's phone
- vi. Candidate will present the Profile code and ePIN at any JAMB accredited CBT Centre
- vii. The application cannot be completed until the candidate's biometrics (all ten fingers) photograph). Successful capture of biometrics and photograph will authorise a candidate to print his/her e-registration slip. The fingerprint shall be required for any further transaction with JAMB on the candidate's profile.
- viii. Only candidates whose biometric verification is successful on examination day would be permitted to sit the UTME. No parent or any proxy is allowed to make any transaction on the candidate's profile.
- ix. Candidates with biometric challenges can only register at JAMB headquarters in Abuja.

SELF HELP IN CASE OF MISTAKE/LOSS OF PROFILE CODE

To retrieve a lost Profile Code, send the word [RESEND] from the same mobile number to 55019 as a text message.

Candidates can reset lost or forgotten Profile Password on their registered cell phone number by sending the word "PASSWORD" space [the email address] from the same mobile number as a text message to 55019.

C. TICKETING (FREE COMPLAINTS)

For ALL complaints on JAMB processes, a candidate should create a support ticket at https://www.jamb.gov.ng, by selecting the quick link, and then Ticket/Support with his/her email address with the Board. Candidate then provides his/her name, phone number and the nature of the complaint, selects a complaint area on a drop-down and then summarises the nature of the complaint. He/she should also attach supporting documents (if available). Complaints from 3rd parties are merely noted. Letter writing is not encouraged. Rather all complaints should be channelled through the ticketing system for prompt attention and documentation.

I. For complaints relating to NIN (e.g a candidate sends a message to 55019 to create a profile but does not receive any response or recieves wrong data, he/she can follow the same process on the ticketing and click on 2021 NIN related issues then select the related topic on the drop-down.)

■NOTE THAT CANDIDATES' PASSWORD SHOULD NOT BE RELEASED TO ANYONE. JAMB CAN ONLY HELP ON PROFILE-PASSWORD, NOT E-MAIL-BOX-PASSWORD. CANDIDATES CAN ALSO CHECK THEIR ADMISSION STATUS ON JAMB PORTAL, ON CAPS MOBILE APP

ON THEIR PHONE. CANDIDATES SHOULD NOT CHECK AT ANY CYBERCAFÉ THAT WOULD DEMAND FOR THEIR PASSWORD WHICH COULD THEN BE USED TO STEAL OR MANIPULATE THEIR RECORDS. "TO BE FOREWARNED IS TO BE FOREARMED"

Candidates and the general public are to note that nobody can help with admission or upgrade of scores; they would only deceive and defraud those who patronise fraudsters.

- . JAMB ePIN SELLING POINTS
  The ePIN outlets are hereby listed:
  i. NIPOST and fourteen Participating Banks (ACCESS, ECO, FIDELITY, FIRSTBANK, FCMB, HERITAGE, JAIZ, KEYSTONE, POLARIS, STERLING, TAJ, UNION,UBA and UNITY)
- ii. Mobile Money Operators are listed below: Paga, e-Transact TEASYPay, Packway Projects (Readycash) and Xpress payment solutions
- Participating Micro Finance Banks are listed below: Trust MFB, Zazzau MFB and Unical MFB.
- iv. Online Payment Platforms are listed below: Capricorn Digital Ltd, Cloud Interactive Associates, e-Transact, Funds and Electronic Transfer, InterSwitch (Quickteller)Upper-link, Itex Integrated Services, System Specs (Remita) and Unified Payment Services (UPS)
- v. Cooperative Society are listed below: JAMB Multi-Purpose Cooperative Society.
- vi. Other outlets are listed below: Digital Partners Network, payvantage, PayCom and Cottage Assets.
- vii. Point Of Sale (POS) outlet: Citi-Serves
- Automated Teller Machines (ATM) cards of all banks listed above and InterSwitch
- Foreign Candidates are to visit the following foreign missions:
  Nigerian Embassy, Abidjan, Cote D'Ivoire.
  Nigerian High Commission Accra, Ghana.
  Nigerian Embassy/Permanent Mission, Addis Ababa, Ethiopia.
  Nigerian Consulate, Beau, Cameroun.
  Nigerian Consulate, Beau, Cameroun.
  Nigerian Consulate, Jedah, Saudi Arabia.
  Nigerian Consulate, Jedah, Saudi Arabia.
  Nigerian Consulate, Johannesburg, South Africa and
  Nigerian High Commission, London, United Kingdom.

E. DUTIES OF PARTICIPATING BANKS/OUTLETS

- Collection of Profile Code from candidate's phone
- Collection of payment and vending of ePIN by SMS to candidate's phone (Not dictating or copying)
- iii. Facilitation of Payment through POS, if necessary
- Issuance of Evidence of Payment
- v. Delivery of ePIN to candidates electronically (not to be handwritten)
- SIX DIFFERENT MODES/METHODS OF PAYMENT/ PROCUREMENT OF ePIN FOR REGISTRATION (CHOOSE SUITABLE ONE)

  i. PAYMENT THROUGH BANKS INCLUDING MICRO FINANCE BANKS

(a) Present Profile Code and pay by cash or card

(b) ePIN is then delivered to the candidate's unique telephone number ii. PAYMENT THROUGH POS

This is available at State Offices of JAMB + CBT Centres, othe<mark>r POS out</mark>lets and any CBT Centre that demands it

(b) ePIN is then delivered to the candidate's unique telephone number

iii. PAYMENT THROUGH MOBILE MONEY OPERATORS This is available at CBT Centres and Other Outlets

(a) Present Profile Code and pay by cash (b) ePIN is then delivered to the candidate's unique telephone number

(a) Present Profile Code and pay by card

iv. PAYMENT USING ATM
 This is available on all ATM outlets of Participating Banks listed above (Interswitch Channel)

(a) Select Bill Payment and then pick JAMB

(b) Enter Profile Code and pay

(c) ePIN is then delivered to the candidate's unique telephone number v. ONLINE PAYMENT ON JAMB PORTAL

(a) Visit JAMB website: www.jamb.gov.ng

(b) Click purchase of 2021 Application Document

(c)Enter your Profile Code

(d)Select payment method (Interswitch, Remita, e-Transact, Unified Payment Solutions, Upper—link or Paga)

(e)Make payment

(f) ePIN is then delivered to the candidate's unique telephone number

vi. PROCEDURE FOR REGISTRATION AT THE EIGHT FOREIGN CENTRES:

(a) Registration fee for candidates from the eight foreign countries is Twenty United States Dollars (\$20) or it's equivalent in each of the eight countries local currency

(b) Candidates from the eight foreign countries are to download the Application from the Board's website (https://www.jamb.gov.ng), complete and submit it with the fee at the designated centres in the country as indicated on the website.

 $\hbox{(c) For eign candidate visits https://www.jamb.gov.ng/efacility}\\$ 

a. Create a profile

a. Create a pronie
b. Login to the profile
c. On the menu on the left pane, click on 2021 Foreign UTME/DE Registration
d. Go through guided questions until the payment page
Make navment using any of the authorised cards

f. Complete the registration directly online

G. OFFER OF FREE APPLICATION DOCUMENTS
 i. Any government, person or organisation that wishes to distribute free application documents to prospective applicants is required to urgently procure the bulk e-pins from either JAMB or any of the approved sale outlets

ii. Candidates who want to enjoy this offer are advised to visit the sponsor's designated bank(s) or other epin outlets (NOT ANY CBT centre) to collect the e-pin after creating their profiles as illustrated above.
 iii. No refund would be made to any candidate if he/she had earlier purchased the application document before being offered free ePIN. Such applicants should refrain from multiple registration

**HOW TO RECOVER LOST ePIN AFTER PAYMENT**If ePIN is not Received or Lost, send [UTMEPIN] or [DEPIN] from the Unique number to 55019 for UTME or DE respectively ii. The ePIN would then be retrieved and delivered to the candidate's unique phone

■ AFTER SUCCESSFUL PAYMENT AND OBTAINING EPIN, CANDIDATE SHOULD PROCEED TO ANY OF THE JAMB ACCREDITED CBT CENTRE TO COMPLETE HIS/HER REGISTRATION

REGISTRATION CENTRES

Registration is carried out only at the accredited Computer Based Test Centres (CBT) and Professional Registration Centres (PRC)
Each candidate should visit any accredited CBT centre (the list of accredited centres is on the Board's website (www.jamb.gov.ng and JAMB offices), with his/her profile code and e-PIN.

J. REGISTRATION PROCESS AT CBT CENTRES:
Candidate must PERSONALLY present his/her profile Code and e-PIN at any JAMB

accredited CBT Centre for registration. Candidate's photograph and biometrics (all ten fingerprint) would be captured at the CBT centre.

i. Note that service charge payable at the CBT centre for either MOCK or registration is N700 only. Report any centre that asks for more.
 ii. Provide choice of institutions and programmes (course of study).

- iii. Provide qualification with grades and dates, if not awaiting result.
- iv. Upload relevant certificates, if not awaiting result (this is applicable for both UTME
- v. Provide O/L and /or A/L grades. Candidates who are awaiting results should supply (upload) the results online on CAPS (JAMB) as soon as they are available. No recommendations from any Institution will be considered by JAMB if the candidate does not upload his/her result on the portal of JAMB. No institution is allowed to take a new picture/photograph, biometrics or require any other upload of result. All results are downloadable by institutions from the Board's website (and the download in terescaped to avail do the control of the contro is tracked to avoid abuse).
- vi. Supply JAMB registration number for previous institutional certificates for DE only
- vii. Provide UTME subjects and choice of examination town(s) for
- a. Mock examination(optional)
- b. Unified Tertiary Matriculation Examination (UTME) (actual examination)
- ix. Print Registration Slip USING BIOMETRIC AUTHENTICATION to confirm valid finger-print (UTME/DE). Note that authentication with your fingerprint removes blames of error from CBT centres. Candidates are to check before confirming with their fingerprint.
- x. Collect, at no other cost, the reading text and CD
- $\textbf{xi.} \quad \text{Collect their e-slip at the end of registration as evidence of registration}$

NOTE: There will be no offline registration, as all the accredited CBT centres have been empowered for real-time online registration. No candidate should register at any centre other than the accredited CBT centre and JAMB State-Offices. Any candidate who is registered outside approved centres will be identified and disqualified

DEAF/MUTE CANDIDATES

K. BLIND CANDIDATES Candidates who are blind are to indicate by typing BLIND and also pick the option of sitting for the examination through CBT mode or Read Aloud. A candidate is either blind or sighted. It is important to be factual.

A special indicator for the deaf/mute has been created to differentiate them for special attention at the examination hall. Deaf candidates are therefore required to confirm this appropriately during registration.

**BIOMETRIC CHALLENGES** Candidates with biometric challenges can only register at JAMB Headquarters in

Abuja

uja.

ii. No other CBT centre is permitted to register such candidates
iii. They will also sit for their examination at JAMB Headquarters in Abuja
iv. No candidate will be allowed to enter the examination hall or sit for the examination if
his biometrics is not verified
v. The system will not permit or process any examination without biometric verification
vi. Candidates with Biometric abnormality can only register and take examination at the
Abuja headquarters of the Board. The Board will facilitate the travels.

6.0 DATES AND VENUE FOR THE 2021 UNIFIED TERTIARY MATRICULATION EXAMINATION

**6.1** The 2021 UTME will commence on Saturday, 5th June and end on Saturday, 19th June

The venue of the examination will be at any centre in the candidate's chosen examination town(s)

JAMB DOES NOT POST ANY CANDIDATE TO ANY EXAMINATION TOWN (OR GROUP OF TOWNS) OTHER THAN THE ONE CHOSEN BY THE CANDIDATE AT THE POINT OF REGISTRATION. CANDIDATES ARE, HOWEVER, ADVISED TO REGISTER ON TIME BEFORE THE AVAILABLE SPACES IN THEIR TOWN OF CHOICE OR GROUP OF TOWNS ARE EXHAUSTED. DUE TO DISCOVERED CONSPIRACY AMONG SOME CBT CENTRES, NO EXAMINATION TOWN WITH FEW CENTRES IS ALLOWED. MANY TOWNS HAVE BEEN MARGED.

7.0 REGISTRATION FEE/PROCUREMENT OF REGISTRATION ePINs

7.1 For the 2021 UTME, candidates are required to pay Three Thousand Five Hundred (N3, 500) Naira Only as registration fee. Additional Five Hundred (N500) Naira only, is paid to obtain the reading text "The Life Changer" by Khadija Abubakar Jali for UTME Candidates and for DE Candidates. Seven Hundred Naira (N700) is regulated and charged for CBT Centre service charge and \$20 is the application fee for Candidates from the eight foreign centres.

**7.2** A Compact Disc (CD) containing JAMB eSyllabus, eBrochure and other vital materials is given free to every registered candidate.

7.3 Candidates should note that ePINS purchased are tied to individual profile and are not transferable.

7.4 Candidates are advised to keep as private and confidential their security details such as registration numbers, password/numbers of ATM Cards, email addresses and ePINs. No centre is allowed to request for or accept a candidate's password.

8.0 OPTIONAL MOCK-EXAMINATION
 8.1 The Board will conduct a Mock Examination in all the accredited CBT centres to prepare and familiarise INITERESTED Candidates with the CBT environment. Interested candidates are advised to indicate interest in the Mock Examination during registration provided they register on or before Saturday, 24th April, 2021

8.2 The date for MOCK examination shall be on Friday, 30th April, 2021.

8.3 Non-JAMB owned CBT Centres are allowed to collect, through their bank accounts, a separate Seven Hundred Naira (N700) only, for Mock Examination from only interested candidate(s) after notification of centre has been received by the candidate(s). The payment for Mock Examination by candidates shall be made to the centre to which the candidate is assigned after the notification of assigned centres for the Mock Examination. No Association or body is permitted to run any Mock Examination on behalf of JAMB

DO NOT PAY FOR MOCK EXAMINATION UNTIL JAMB ASSIGNS YOU TO A CBT CENTRE. NO ONE SHOULD PATRONISE FRAUDSTERS. ONLY JAMB ACCREDITED CBT CENTRES CAN DO VALID REGISTRATION AND SERVE AS EXAMINATION CENTRES.

9.0 GENERAL INFORMATION

- All candidates must mandatorily register their profiles through text messages as illustrated above before proceeding to buy the ePIN.
- **9.2** The registration fee is non-refundable.
- 9.3 As it is the practice, centres are allowed to charge not more than Seven Hundred Naira(N700) only as registration fee. Any centre that charges more than Seven Hundred Naira (N700) should be reported to JAMB for appropriate sanctions.
- 9.4 All CBT centres have been mandated to select any of the participating banks, MMOs, MFBs, etc. These financial institutions are to be present at the CBT centres for the purpose of collecting all fees. No CBT centre staff is allowed to conduct direct cash transaction with the candidates.
- **9.5** Candidates are advised to read and understand the guidelines on admission and instructions on how to complete the online registration before commencing the process of registration.
- **9.6** Multiple registrations are not permitted. Candidates who register more than once will be identified and disqualified. Candidates are to note that irrespective of their choice of programme of study, they will also be tested on a general text: "The Life Changer" by Khadija Abubakar Jali for UTME Candidates and DE Candidates are also expected to read the text.
- Candidates/Officials would not be allowed to enter into the examination centre with earphones, wristwatches, mobile phones, electronic devices, or any pen/biro. Only common pencil is allowed. **9.9** Candidates are warned that the Board does not require nor authorise the services of ANY cyber cafe or establishment other than the accredited CBT centres for this exercise.

**SIGNED**